Universal Remote Control
Owner’s Manual
Model Numbers: RCR311SR / RCR311STR
RCR312SR / RCR312STR

Care and Maintenance

Backlighting

Your universal remote requires two batteries: A, AA, AAA, or 9 Volt. The batteries must be inserted correctly to function properly. To install the batteries:

1. Remove the battery compartment cover from the back of the remote.
2. Insert the batteries into the compartment. Make sure the + and – symbols on the batteries match the + and – symbols on the battery compartment.
3. Replace the battery compartment cover.

TIP:

- Do not mix old and new batteries.
- Always remove old, weak or worn-out batteries promptly to avoid leaks or corrosion.
- Batteries contain valuable materials. Please recycle them when possible.

Manual Code Search

To manually enter a code:

1. Press the Brand Code Search button.
2. While holding down the device key (TV, SAT/CBL/DTC, VCR/DVD), press and hold the number key for the type of device you want to control with this key: 2 for VCR, 3 for DVD.
3. Continue to press the number key for the code that corresponds to your brand until the ON/OFF key turns on.
4. Keep pressing the device key until the remote exits Manual Code Search.

If the remote does not turn on:

- Try a different code.
- Try a different device key.
- Try a different button.

If the remote turns off:

- The remote has found the correct code. Write it down for future reference.
- The remote exits Manual Code Search. The remote is now programmed.

You're done! You've programmed your universal remote to operate your devices.

问题：The remote won't change channels on device.

解决方法：

1. Make sure the remote is properly connected to the device and the correct input is selected.
2. Press the CH+/CH- keys to change channels.
3. Check the remote's battery level and replace if necessary.
4. Programm the remote for the device if necessary.

Universal Remote Code Lists

<table>
<thead>
<tr>
<th>Brand</th>
<th>Code List</th>
</tr>
</thead>
<tbody>
<tr>
<td>Toshiba</td>
<td>Code List</td>
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<tr>
<td>Sony</td>
<td>Code List</td>
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<tr>
<td>LG</td>
<td>Code List</td>
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<td>Samsung</td>
<td>Code List</td>
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<td>Panasonic</td>
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<td>Philips</td>
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<td>Sharp</td>
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<td>JVC</td>
<td>Code List</td>
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<tr>
<td>Sanyo</td>
<td>Code List</td>
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<tr>
<td>Sony Ericsson</td>
<td>Code List</td>
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</tbody>
</table>

Advanced Functions

1. Use the VOL+/VOL- keys to adjust the volume.
2. Use the CH+/CH- keys to navigate through channels.
3. Use the CH/CH- keys to navigate through menus.
4. Use the OK key to select highlighted items.
5. Use the BACK key to go back to the previous menu.

Troubleshooting

1. If the remote won't turn on:
   - Check the battery level and replace if necessary.
2. If the remote won't respond to the buttons:
   - Make sure the remote is within range of the device.
3. If the remote won't respond to the codes:
   - Try a different code.
4. If the remote won't respond to the functions:
   - Check the connection to the device and the correct input is selected.
5. If the remote won't respond to the brand:
   - Check the battery level and replace if necessary.

Limited Lifetime Warranty

This product is warranted to the original consumer to be free from defects in material and workmanship for a lifetime. The warranty period begins on the date of purchase. If a defect occurs during the warranty period, we will either repair or replace the product, at our discretion. In the event of a defect, contact us for a Return Authorization (RA) number before returning the product. You may be required to return the product to the store where it was purchased. The warranty does not cover the following:

- Damage caused by abuse, neglect, or accident.
- Damage caused by misuse or improper use.
- Damage caused by modification or alteration.
- Damage caused by use in an environment or condition beyond the specified limits.
- Damage caused by shipping or handling.
- Damage caused by third-party products or services.

For more information, please visit our website or contact us directly.
Step 2: Program your remote

- **BRAND CODE SEARCH**
  1. Press and hold the device key (e.g., TV). While still holding the device key, use your other hand to press the PLAY key. Once you see the ON-OFF key blink 4 times, release the PLAY key and the device key. The remote tests the next batch of 10 codes.
  2. Press the STOP key to store the code. You're done!

- **MANUAL CODE SEARCH**
  1. If you know the device code,
  2. Press and hold the device key.
  3. While holding down the device key, use your other hand to press the STOP key. The Remote tests the next code for your device.
  4. If your device responds or some device features don't work, go to the next step to try a different code.

- **DIRECT CODE ENTRY METHOD**
  1. Find the Code List that came with your universal remote.
  2. Select the correct input. (See your devices' Owner's Manuals for proper connection procedures.)
  3. Point the remote at the IR sensor of the device you are programming the remote to control.
  4. Press and hold the ON-OFF key. When the ON-OFF key blinks four times, release the remote. This tells the remote which device to operate.

- **EXTRA SUGGESTIONS**
  1. **Menu access** isn't supported for all brands. You may need to use the direct code entry method. It's the easiest method, but it can sometimes take longer than some of the other programming methods.
  2. **Backlighting** helps you see the remote control keys better in the dark. You can turn it on or off by pressing the backlight key.

- **Battery Precautions:**
  1. Match the battery polarities.
  2. Do not mix old and new batteries.
  3. Do not mix alkaline, lithium, and standard (carbon-zinc) batteries.

**Care and Maintenance**

- **Backlight illumination** helps you see the remote control keys better in the dark. You can turn it on or off by pressing the backlight key.

**Limited Lifetime Warranty**

- The extent of the company's liability under this warranty is limited to the repair or replacement of a defective product. This warranty does not cover product purchased, serviced, or used outside the USA or Canada. Some states/provinces do not allow limitations on how long an implied warranty lasts, so the above limitation may not apply to you.

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